

# Energy Action Redhill & Reigate Ltd.

## Privacy Policy Rev 1 (24/03/2022)

### **Our contact details**

Name: N/A

Address: N/A

Phone Number: N/A

E-mail: [infoatearr@gmail.com](mailto:infoatearr@gmail.com)

### **The type of personal information we collect**

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)

### **How we get the personal information and why we have it**

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- You registered to attend a meeting, workshops etc. or become a member of Energy Action Redhill & Reigate Ltd.

We also receive personal information indirectly, from the following sources in the following scenarios:

- Organisers of meetings, workshops etc. at which Energy Action Redhill & Reigate Ltd. presented as an external speaker and the event was set-up and registration was managed by such organiser.

We use the information that you have given us in order to contact you with information or services you request or that may be of interest to you.

We may share this information with organisers of meetings, workshops etc. at which Energy Action Redhill & Reigate Ltd. presented as an external speaker and the event was set-up and registration was managed by such organiser.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting [infoatearr@gmail.com](mailto:infoatearr@gmail.com)

(b) We have a legitimate interest.

## **How we store your personal information**

Your information is securely stored.

We keep your name and contact details for as long as is appropriate for the activity by which we first obtained your personal information or until you request that we delete it. We will then dispose your information in a secure manner.

## **Your data protection rights**

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at [infoatearr@gmail.com](mailto:infoatearr@gmail.com) if you wish to make a request.

## **How to complain**

If you have any concerns about our use of your personal information, you can make a complaint to us at [infoatearr@gmail.com](mailto:infoatearr@gmail.com).

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.